



Visitor Guide & Waiver

Soul Archer Pty Ltd
trading as Primal Archery

Version 2026.07
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Thank you for choosing Primal Archery. This document contains the Waiver & Release of Liability together with the Conditions of Entry & Safety Rules and Refund & Cancellation Policy that apply to visitors participating in activities at Primal Archery.

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About this document

This Visitor Guide & Waiver is issued by Soul Archer Pty Ltd trading as Primal Archery.

It is intended to give visitors a clear copy of the documents and policies that apply when participating in activities at Primal Archery. A signed waiver submission, including the participant's details, dependents listed, confirmations, signature and timestamp, is retained by Primal Archery as the official record of acceptance.

Please take a few minutes to familiarise yourself with this information before participating. If you have questions before your visit, contact our team and we will be happy to help.

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1. Safety & Conduct Agreement

These are the key safety and conduct confirmations made when completing the Primal Archery waiver.

- I understand that equipment used at Primal Archery is considered a controlled weapon and I agree to use it responsibly and respectfully.
- I agree to follow all park rules and staff instructions.
- I understand equipment must not be shared unless approved by staff. If a spectator uses equipment or equipment is shared without approval, the entire group will forfeit all equipment and no refund will be given.
- I understand Primal Archery has a zero-tolerance policy regarding alcohol and drugs. Alcohol is not permitted anywhere within the archery park before, during or after participation. Anyone affected by alcohol or drugs, or who brings alcohol onto the property, may be refused entry or required to leave immediately without refund.
- I confirm I have read and understood the Waiver & Release of Liability.

This summary is provided for clarity. It should be read together with the full Waiver & Release of Liability and the Conditions of Entry & Safety Rules below.

2. Waiver & Release of Liability

1. Assumption of Risk

Archery and related activities involve inherent risks, including serious injury, permanent disability, or death. These risks may arise from equipment use, the actions of other participants or spectators, environmental conditions, or other known and unknown factors.

I voluntarily assume all such risks, whether caused by negligence or otherwise, to the fullest extent permitted by law.

2. Controlled Equipment & Conduct

I understand that Primal Archery equipment is a controlled weapon and must only be used as instructed. I agree to follow all staff directions and posted rules. Misconduct, inappropriate behaviour, or misuse of equipment may result in removal from the premises without refund.

3. Release and Indemnity

To the fullest extent permitted by law, I release and hold harmless Primal Archery, its owners, directors, employees, volunteers, agents and representatives from liability for injury, death, loss or damage arising from participation in activities at the facility, including where caused by negligence, except where liability cannot legally be excluded.

This release is binding on me, my heirs, executors, administrators and assigns.

4. Personal Responsibility

I confirm that I am medically fit to participate. I understand that Primal Archery is not responsible for lost, stolen, or damaged personal belongings and that securing personal items is my responsibility. I consent to video surveillance on the premises for safety and operational purposes.

5. Photography & Media

Primal Archery may take photographs or video recordings during sessions for social media, marketing, and promotional purposes. If you do not wish to appear in photos or videos, please inform staff at the time and we will respect your request. We will always seek parent or guardian permission before photographing or filming dependents.

6. Validity

This waiver remains valid for 12 months from the date of signing unless revoked in writing.

7. Severability and Governing Law

If any provision of this Waiver is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect. This Agreement is governed by the laws of Western Australia and any disputes shall be subject to the jurisdiction of Western Australia.

8. Confirmation and Legal Acknowledgement

By signing the Primal Archery waiver, you confirm that you have read, understood, and voluntarily agree to this Waiver. You acknowledge the risks involved and understand that you are waiving

certain legal rights. You agree that your electronic signature and digital confirmation constitute a valid and binding signature under applicable Western Australian electronic transactions legislation. You further agree to comply with Primal Archery's Conditions of Entry & Safety Rules and Refund & Cancellation Policy, available on our website, which are incorporated into this agreement.

3. Conditions of Entry & Safety Rules

Soul Archer Pty Ltd trading as Primal Archery

Welcome to Primal Archery.

Our goal is simple: to provide a safe, enjoyable and memorable experience for everyone who visits.

Every year, we introduce thousands of people to archery, many of whom are trying the sport for the very first time. These Conditions of Entry & Safety Rules help us create a safe environment for visitors, staff and spectators while ensuring everyone has the opportunity to enjoy the experience.

By entering Primal Archery or participating in any activity, you agree to comply with these Conditions of Entry.

Participation Requirements

To participate in archery activities, all participants must:

- Be registered before using any equipment.
- Complete a waiver before participating.
- Complete the required safety briefing.
- Follow all staff instructions throughout their visit.

Participants who fail to meet these requirements will not be permitted to shoot.

Safety Briefing

Every participant receives a safety briefing before entering the course or shooting range.

This briefing is an essential part of your experience and is designed to ensure everyone understands how to use the equipment safely and responsibly.

If you are unsure about anything during your visit, please ask a member of staff - we're always happy to help.

Safe Use of Equipment

Archery is a shooting sport and must be treated with care and respect at all times.

Participants must:

- Only shoot from designated shooting positions.
- Only aim at designated targets.
- Wait until it is safe before collecting arrows.
- Use equipment only as instructed by staff.
- Respect other participants and those around them.

The following behaviour is strictly prohibited:

- Shooting at cans, trees, signs, wildlife, or any object that is not a designated target.
- Shooting arrows into the air.
- Deliberately shooting outside the designated range or course.
- Reckless or dangerous handling of equipment.
- Allowing spectators or unregistered persons to handle equipment.

The safety of our visitors, staff, and the public is our highest priority. Any person who deliberately misuses archery equipment, shoots at anything other than designated targets, ignores staff directions, or otherwise behaves in an unsafe manner will have their equipment removed immediately and will be required to leave the premises without refund.

Bringing Your Own Equipment

Visitors are welcome to bring their own archery equipment, subject to the following conditions:

- All personal equipment must be inspected and approved by a member of staff before use.
- Traditional bows and recurve bows are welcome on our self-guided courses up to a maximum draw weight of 40 pounds.
- Compound bows (coming soon) are welcome on the Hunting Grounds only and are subject to the Primal Range Ready Certification outlined below.
- Primal Archery accepts no responsibility for loss of or damage to personal equipment while on the property.

If you lose an arrow during your visit, please let a member of staff know before leaving. We regularly recover arrows during course maintenance and occasionally post photos of found arrows on our Facebook page so they can be reunited with their owners.

Compound Bows (coming soon)

Compound bows are coming soon to the Hunting Grounds, subject to additional safety requirements.

Before using a compound bow, shooters must complete our Primal Range Ready Certification - a free, one-time practical assessment that confirms safe equipment handling, range procedures, and competency with compound equipment. The assessment is completed by booking with our team before your first compound session.

Once completed, you'll be recognised as Range Ready and may use a compound bow on the Hunting Grounds in accordance with the following conditions:

- Compound bows are only permitted on the Hunting Grounds and are not permitted on the self-guided Plains or Woods courses.
- A maximum draw weight of 60 pounds is permitted.
- All compound equipment must be inspected and approved by a member of staff before use.
- Some targets may be restricted to protect equipment and ensure the safety of visitors. If you'd like to shoot your own targets, you're welcome to bring them along and we'll help you set them up in a designated area.
- All Hunting Grounds rules and staff directions must be followed at all times.

The Primal Range Ready Certification only needs to be completed once unless our safety requirements or operating procedures change.

Spectators

Spectators are welcome to attend free of charge.

Anyone wishing to handle or use archery equipment must first be registered as a participant, complete the required safety briefing, and sign a waiver before participating.

For the safety and insurance of everyone on site, spectators must remain clear of shooting areas and follow any directions provided by staff. Any spectator found using archery equipment will result in the immediate termination of the entire group's session without refund.

Children & Supervision

Children remain the responsibility of their supervising adult at all times.

Parents and guardians are responsible for ensuring children follow staff instructions and remain in safe areas while others are shooting.

Children must not run through shooting areas or distract participants.

Alcohol & Drugs

For the safety of our visitors, staff and the public, Primal Archery has a zero-tolerance policy regarding alcohol and drugs.

Alcohol is not permitted anywhere within the archery park, before, during or after participation.

Any person who is affected by alcohol or drugs, or who brings alcohol onto the property, may be refused entry or required to leave immediately without refund.

Primal Archery reserves the right to refuse participation where staff believe a person's ability to participate safely may be impaired.

Appropriate Behaviour

We ask all visitors to treat our staff, other guests and our facilities with respect.

Aggressive, abusive, threatening or disruptive behaviour will not be tolerated and may result in removal from the premises without refund.

Clothing & Footwear

We recommend wearing comfortable clothing suitable for outdoor activity.

Closed footwear is strongly recommended.

Loose clothing, jewellery or accessories that may interfere with shooting should be secured before participating.

Pets

Friendly, well-behaved dogs are welcome at Primal Archery. To ensure everyone enjoys their visit, pets must:

- Remain on a lead at all times.
- Be under the owner's control.
- Be comfortable around children, other visitors and other dogs.
- Be cleaned up after by their owner.

If a pet becomes aggressive or disruptive, staff may ask that it be removed from the premises.

Smoking & Vaping

To reduce the risk of bushfire and ensure a comfortable environment for all visitors, smoking and vaping are not permitted anywhere within the archery park.

Smoking and vaping are only permitted within the designated car park area and must comply with all current Western Australian laws.

Please dispose of cigarette butts responsibly. Protecting our bushland is everyone's responsibility.

Weather & Outdoor Conditions

Primal Archery is an outdoor venue and operates in most weather conditions.

Sessions may be delayed, suspended or cancelled if weather conditions become unsafe, including severe storms, high winds, or fire restrictions.

Please check the weather before your visit and dress appropriately for the conditions.

If we are required to close, affected customers will be contacted as soon as possible. For information about refunds or rescheduling, please refer to our Refund & Cancellation Policy.

Photography

Photography for personal use is welcome during your visit.

From time to time, Primal Archery may take photographs or video for promotional purposes.

If you do not wish to appear in photographs or video, please let a member of staff know before your session begins and we will do our best to accommodate your request.

Respecting the Park & Wildlife

Primal Archery is fortunate to share its grounds with native wildlife and natural bushland.

Please help us care for the park by:

- Leaving wildlife undisturbed.
- Placing rubbish in the bins provided.
- Respecting plants, trees and facilities.
- Reporting any hazards or damaged equipment to staff.

Right to Refuse Entry

Primal Archery reserves the right to refuse entry or remove any person who:

- Refuses to follow staff instructions.
- Breaches these Conditions of Entry.
- Behaves in a dangerous or irresponsible manner.
- Places themselves, other visitors, staff or the public at risk.

Our staff make these decisions to protect the safety of everyone on site.

Questions?

If you have any questions before your visit, please don't hesitate to contact us.

We're always happy to explain our procedures and help ensure your visit is safe, enjoyable and memorable.

Looking for information about cancellations or booking changes? View our Refund & Cancellation Policy.

4. Refund & Cancellation Policy

Soul Archer Pty Ltd trading as Primal Archery

Overview

At Primal Archery, we are committed to operating in accordance with Australian Consumer Law and to treating our customers fairly and respectfully. This policy outlines how bookings, cancellations, refunds, retail sales and other transactions are handled.

For information about participating at Primal Archery, including safety requirements, spectator rules and park conditions, please see our Conditions of Entry & Safety Rules.

Booking Deposits

A 25% deposit is required to secure all bookings.

Deposits are non-refundable. However, deposits may be transferred to a new booking date if at least 48 hours' notice is provided prior to the scheduled session.

Rescheduled bookings must be used within 30 days of the original booking date.

The remaining balance is payable on arrival unless otherwise stated.

Rescheduling & Cancellations

We understand that plans can change.

Bookings may be rescheduled with at least 48 hours' notice.

Cancellations or changes made within 48 hours of the scheduled booking time will result in forfeiture of the deposit.

Failure to attend a scheduled booking without notice (no-show) will result in forfeiture of all payments made.

Participant Numbers & Group Bookings

Bookings are charged based on the number of participants selected at checkout.

We are unable to provide refunds for non-attending participants.

Additional participants may be accommodated on the day, subject to availability.

Group bookings and discounted rates must be paid in full at the time of booking to secure the applicable pricing. No refunds will be provided for reduced participant numbers once booked.

Breaches of Conditions of Entry

The safety of our visitors, staff, and the public is our highest priority.

Any person who deliberately misuses archery equipment, shoots at anything other than designated targets, ignores staff directions, or otherwise behaves in an unsafe manner will have their equipment removed immediately and may be required to leave the premises without refund.

Archery is a shooting sport. Like all shooting sports, it relies on every participant acting responsibly and respecting the equipment, the rules, and those around them.

Weather & Outdoor Conditions

Archery is an outdoor activity and sessions operate in most weather conditions.

If weather conditions are safe and a session proceeds as scheduled, refunds will not be provided for customers who choose not to participate.

Where possible, and at our discretion, we may allow a booking to be rescheduled within 30 days.

If Primal Archery cancels a session due to unsafe weather, fire restrictions, or other unforeseen circumstances, customers will be offered a full refund or the option to reschedule.

In the event of unexpected closures, we will provide as much notice as possible via Google, social media, SMS, or phone. Affected bookings will be contacted directly.

Physical Ability & Participation

If a participant is genuinely unable to continue due to physical discomfort or unexpected difficulty, please notify staff immediately.

Where participation is not reasonably possible, we may offer a partial or full refund at our discretion.

Same-Day Bookings

Same-day bookings and walk-ins are non-refundable once the session has commenced.

Booking deposits remain non-refundable.

Retail Equipment & Third-Party Sellers

Retail equipment and products displayed within Primal Archery may be sold by independent retailers operating within our premises, including Solkarra Group Pty Ltd and other hobby businesses.

All retail transactions are processed by the individual retailer through their own payment systems.

Retail purchases are subject to the refund, warranty, and exchange policies of the retailer listed on your receipt. Please contact the relevant retailer directly for assistance.

Primal Archery (Soul Archer Pty Ltd) is not the supplier of these retail goods and does not process retail refunds for third-party sellers.

Food & Beverage Items

Due to the perishable nature of food and beverage items, refunds are not provided for change of mind.

If a product is faulty, unsafe, or incorrectly supplied, please notify staff immediately so we can resolve the issue in accordance with Australian Consumer Law.

Gift Cards

Gift cards issued through our Square system are valid for services at Primal Archery and do not expire.

Gift cards are non-refundable and cannot be exchanged for cash.

Promotional & Fundraising Vouchers

From time to time, Primal Archery donates promotional vouchers to local sporting clubs, schools, and community organisations for fundraising purposes.

These vouchers:

- Are not redeemable for cash.
- Cannot be exchanged for cash or credit.
- Are not transferable for resale.
- Must be redeemed within the validity period stated on the voucher.
- Are subject to booking availability.

Promotional vouchers are valid for the specific service or value stated and cannot be used in conjunction with other offers unless expressly stated.

Where a booking made using a promotional voucher is cancelled with less than 48 hours' notice, the voucher may be deemed forfeited.

Australian Consumer Law

Under Australian Consumer Law, you are entitled to a remedy if a service is not provided with due care and skill, is not fit for its intended purpose, or is not delivered within a reasonable time.

Where required under law, we will provide refunds, repairs, replacements, or other remedies as appropriate.

If you have any questions about this policy, please contact us directly. We believe clear communication prevents confusion and ensures everyone enjoys their time at Primal Archery.

5. Contact Details

Soul Archer Pty Ltd trading as Primal Archery

11 Cookworthy Road, Abbey WA

Email: hello@primalarchery.com.au

Website: primalarchery.com.au

Conditions of Entry & Safety Rules: <https://primalarchery.com.au/conditions-of-entry/>

Refund & Cancellation Policy: https://primalarchery.com.au/refund_cancellation/

This document should be reviewed whenever Primal Archery updates its waiver, operating procedures, insurance requirements, Conditions of Entry or Refund & Cancellation Policy.